

VULNERABLE CUSTOMERS POLICY

If you need support with any of our insurance products or services, we are here to help you.

How we support customers experiences vulnerability

Aspect Underwriting is committed to taking care with persons who experience vulnerability.

We recognise that a person's vulnerabilities can give rise to unique needs, and that those needs can change over time and in response to a particular situation.

A persons' vulnerability may be due to a range of factors including but not limited to:

age;	disability;
mental health conditions;	physical health conditions;
family violence;	language barriers;
literacy barriers;	cultural background;
Aboriginal or Torres Strait Islander status	remote location;
financial distress.	

How we can support you

We encourage you to tell us about your vulnerability so that we can work with you to arrange support — otherwise, there is a risk that we may not find out about it.

Contact us on one: 1300 979 458 or mike@aspectuw.com.au

Contact Details

Aspect Underwriting Pty Ltd

Corporate Authorised Representative No. 1317227
ABN 92 688 717 740
Suite2 / 73A Rupert Street,
Collingwood VIC 3066
Phone: 1300 979 458
Email: mike@aspectuw.com.au

Corporate Authorised Representative of

McLardy McShane Partners Pty Ltd

ABN 14 064 465 309 ASFL 232987
Level 3, Building 7, Botanicca Corporate
570-588 Swan Street, Richmond VIC 3121
Phone: 03 9290 9200
Email: info@mclardymcshane.com.au